

Full service and good prices at DuPont Dordrecht

DuPont de Nemours in Dordrecht has had a full-option Total Waste Management (TWM) agreement in place with Indaver since last summer. Indaver manages all of DuPont's waste (approx. 6 000 tons) and in addition handles administration, reporting and manpower on site. DuPont, which is known worldwide for plastics, coolants, refrigerants and fluorine products, has nine production plants in Dordrecht. The critical waste flows produced require the Best-of-Breed processing solutions, which Indaver provides principally through its own plants. The TWM project at DuPont fits perfectly into Indaver's strategy for growth in the Netherlands. In a conversation with Charles de Wolff, Senior Buyer Environmental Services, and Lex Reinders, Assistant Environment Coordinator Fluorochemicals, it soon became clear why DuPont opted to go down the total management route for its waste through Indaver.



Good prices & excellent processing

In the beginning, DuPont did not know that Indaver was a total waste management solutions-provider. But after visiting the Indaver plant in Antwerp and during the purchasing process, the added value of Indaver's TWM concept became abundantly clear. Indaver was able to offer all the necessary safety and quality guarantees, as well as powerful management systems and its own resources. The balance between sustainable processing solutions and price was also attractive and a highly detailed tender was produced for each waste flow. The manpower selection procedure on site was borne in full by Indaver and implemented in close consultation with and with total transparency for DuPont. The choice of Oscar as site operator was also quickly made (see box below).

Infectious enthusiasm

The implementation lead time of 6 weeks ran flawlessly, because both parties demonstrated a high level of commitment. As a result, and also thanks to strategically planned consultation 'moments', the TWM project was rolled out with great efficiency. Indaver assumed total ownership so that the supplier switch went very smoothly. The short lines of communication and rapid response to various questions also gave DuPont full confidence in Indaver's very secure approach. Each phase of the project was completed without incident and every deadline met, while in the background, Indaver's infectious enthusiasm generated trust with DuPont staff.

The importance of Indaver having its own facilities & total traceability all along the chain

Indaver's great strength and distinguishing asset stem from having its own processing plants for critical waste flows. With its technical expertise as an experienced waste processor, Indaver is able to process DuPont's overall waste package according to the Best Practice Environmental Option (BPEO). Direct removal to final

end-processing – a top priority for DuPont – is also assured, which eliminates any risk of waste bulking, as well as extra costs. In addition to its own plants, Indaver has access to third-party sites and the company handles all (export) administration. Thorough e-reporting gives DuPont 100% traceability for its waste flows throughout the entire treatment process.

The strong project team communicates clearly and responds quickly, with all individuals taking on responsibilities as they should. All matters in progress and points for improvement are discussed at the monthly consultation meetings.

Expectations for the future

Throughout all future cooperation with Indaver, DuPont can count on any promises made and additional improvement projects proposed being brought to fruition with enduring market conformity. The task of retaining its current position as Europe's leading total waste manager is a challenge for Indaver. And given Indaver's strong growth in the Netherlands, DuPont is looking forward to further strategic investments. It also recognises the added value of Indaver's processing, safety and legislative expertise, making Indaver their best partner for shaping DuPont's (international) waste management policy. ■

This article has been written based on an interview with Charles de Wolff and Lex Reinders.



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Our man at DuPont: Oscar Verweij

As far as DuPont is concerned, Indaver's Oscar Verweij is the man in the front line when it comes to dealing with waste-related matters.

23-year-old Oscar deals enthusiastically with waste management on site and feels very much at home working in the field. He is very proud to be working for the largest international chemical concern in Dordrecht and clearly takes responsibility for his job on site very seriously. It's varied work: cycling round on his bike, checking the fill levels of containers, supervising drivers and assisting with transport documents, administrative management (checking draft invoices, submitting returns/reports to the government), completing & archiving records, audit supervision and dealing with specific waste queries from various DuPont departments. This final aspect of the job requires a professional approach in which the ability to get on with people and work closely with them is very important. Oscar's expertise is of great benefit to DuPont. As part of Indaver's project team, site operator Oscar is able to place his stamp on DuPont's waste management procedures.

Through its good guidance structure provided by TWM coordinator, Walter Tubebeckx, Indaver also provides backup staff and mobile checks so that DuPont is relieved of the burden of maintaining control and supervision at all times (24/7).

